## SITUATION REPORT #17
### COVID-19

**23 APRIL 2020** by 09:00 hours

<table>
<thead>
<tr>
<th>Total Cases</th>
<th>Female</th>
<th>Male</th>
<th>Homecare</th>
<th>Hospitalized</th>
<th>Fully Recovered</th>
<th>Oxygen Therapy</th>
<th>ICU</th>
<th>Casualties</th>
</tr>
</thead>
<tbody>
<tr>
<td>632</td>
<td>286</td>
<td>318</td>
<td>480</td>
<td>55</td>
<td>138</td>
<td>12</td>
<td>1</td>
<td>13</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cases Tested</th>
<th>Cases</th>
<th>Homecare</th>
<th>Hospitalized</th>
<th>Fully Recovered</th>
<th>Oxygen Therapy</th>
<th>ICU</th>
<th>Casualties</th>
</tr>
</thead>
<tbody>
<tr>
<td>5,372</td>
<td>604</td>
<td>480</td>
<td>55</td>
<td>138</td>
<td>12</td>
<td>1</td>
<td>13</td>
</tr>
</tbody>
</table>

**83** cases 3)

**23 APRIL 2020**

### Global Statistics from WHO as per 23 April 2020 at 09:00 hours

- **2,475,723** confirmed cases
- **83,596** deaths

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1) Number of cumulative cases verified in Kosovo
2) Statistics, as available by the Kosovo Institute for Public Health
3) Recorded by Serbian health system
As of 23 April of 2020, 09:00 hours, according to IPH there are 604 total cases of laboratory-confirmed COVID-19. Number of verified casualties to COVID-19 in Kosovo is 13 cases.

Kosovo is in the community spread phase of the COVID-19 outbreak.

Currently 1 patient is under intensive care. 138 patients have fully recovered. In quarantine at the student center are 494 persons. Currently under quarantine are the following municipalities: Prishtinë/Priština; Klinë/a; Malishevë/Mališevo; Viti/Vitina, Mitrovica North, Zvečan/Zveçan, Ferizaj/Uroševac, Suharekë/Suha Reka, Prizren and following villages: Topanici /Topanica and Hononoc/Hodonovce, Kamenica/Kamenica Municipality; Korishë/Koriša, Prizren/Prizren Municipality, Smrekovë/Smrekovnica and Samodrežë/Vushtri/Vučitrn Municipality, Vrapciq/Vrapčić Gjilan/Gnjilane Municipality, Zabeli i ulët/Donji Zabelj, Glogoc/Glogovac Municipality
Currently all emergency and other core government functions continue to operate albeit with reduced capacity.

On 14 April, the government has introduced an extensive emergency fiscal package with around € 180 million, with socio-economic measures attempting to maintain the flow of the economy and prevent the fallout on wellbeing for people and businesses covering a broad range to priorities such as increase in pensions, cash assistance, rent payments, budget support to municipalities, support to SMEs, cultural activities and top up payments for health workers, police and other frontline workers.

Additionally, on 15 April Ministry of Finance and Transfers published a call for wage-subsidies and unemployment assistance. Employment Agency received more than 6000 individual applications, while thousands more are anticipated. The deadline for applications is 15 May. Information available in Albanian and Serbian at [https://mf.rks-gov.net/page.aspx?id=3,2,860](https://mf.rks-gov.net/page.aspx?id=3,2,860)

According to PM as per 20 April, the total aid and contribution from international organizations and other countries has reached the amount of 341 million Euro.

From 20 April, donations of old computers and smartphones for "Leave No Child Behind" initiative, organized by the Municipality of Prishtine/Pristina can be offered at: shtabi.pr@rks-gov.net

Kosovo statistics and measures taken to prevent further transmission of the disease are available at [https://www.kosova.health/en/](https://www.kosova.health/en/). Visitors can do an interactive self-evaluation to verify for COVID-19 symptoms and there is a possibility to register for volunteering at the same website. An emergency phone line is: 038 200 80 800 (0.02 cents per minute).
Situation in K-Serb majority municipalities and in the north

According to the Serbian Health System there are 83 cases with 27 cases of fully recovered from COVID-19 in northern Kosovo, and in K-Serb majority municipalities.


The paper primarily raises the concern as regards equal access to information, such as some delays in translation of the communication of government measures in official languages. For full paper please see https://bit.ly/34ZbriC

Observations important to health, socio-economic and human rights dimensions of COVID-19 outbreak

It is of utmost important that Human Rights are upheld in the context of the ongoing COVID-19 health crisis in Kosovo, as elsewhere. Vigilance needs to be observed for instances of discrimination and stigma, as well as limitations to fundamental freedoms such as freedom of movement, expression, assembly and association, and the right to privacy.

Measures to contain the health crisis should remain as non-intrusive as possible and in line with requirements of legality and necessity, and in accordance with international human rights law. The most recent restrictions in place significantly limit the freedom of movement and have the potential to affect the enjoyment of a wide range of human rights, and efforts should be made to ensure that measures taken do not disproportionately impact groups and persons in vulnerable situations, such as older persons, persons with disabilities, and persons on the move.

It also crucial that all information concerning COVID-19 is provided in the official languages of Kosovo and that minority groups have the necessary access to information.

Observations and concerns in Roma, Ashkali and Egyptian communities

The Roma, Ashkali and Egyptian communities have an urgent need for support as they face the COVID-19 outbreak, which exacerbates their poor living conditions, limited access to water, health care and overall vulnerability. In this context, thousands of families are affected exponentially, and require urgent health and food/nonfood assistance, to enjoy their economic and social rights.

United Nations Family in Kosovo

UN remains operational both working remotely as well as in the field directly helping vulnerable groups. Coordination mechanisms are established with partners and support intensified not only to authorities to respond effectively to both health as well as social impacts of the COVID-19 outbreak but also distributing assistance directly to vulnerable groups and families.

Response of the UN system in Kosovo

WHO is the lead agency for health related coordination with Ministry of Health. Overall coordination is led by the UN RC/DC. WHO remains in daily contact with Ministry of Health and Institute of Public Health in supporting an effective response. WHO and a few other UNKT agencies are members of the inter-institutional crisis management group.

WHO hosts trainings on 6 different topics to support a more effective COVID-19 response

https://openwho.org/courses/
Crisis communication

The WHO’s Interim guidance on Safe Ramadan practices in the context of the COVID-19 is being translated into Albanian, Turkish, Roma, Bosnian and Arabic in order to be made available to the general population, minorities, asylum seekers and people on the move.

Socio-economic impact assessment and recovery framework

The COVID-19 Strategic Preparedness and Response Plan (SPRP) developed by the UNKT in coordination with Ministry of Health and other authorities outlines the immediate needs and gaps of the public health measures as well as initial socio-economic needs, including the financial costs. The SPRP is available on global platform https://covid-19-response.org/ for donors and partners to view while allowing for a global overview of each affected countries needs to ensure efficient allocation of mobilized resources. The SPRP is a living document and will be updated as the situation develops.

Gender Dimensions of the COVID-19 Outbreak

UN Women continues with awareness raising campaign on Domestic Violence via traditional and social media. Last week the campaign focused on video remarks from leaders of key institutions, while this week it has focused on the UN response with messages from UN Development Coordinator, and UN Women Head of Office. A message from Ambassador of United Kingdom will follow this week.

The campaign has reached more than half a million views. The campaign aims to: Ensure survivors of domestic violence that assistance is available 24/7 as institutions, police, and women’s organizations are working to ensure rapid response and safety for survivors of domestic violence; empower survivors to report cases of domestic violence; increase awareness on the increase of domestic violence as a result of COVID-19 and increase awareness on domestic violence as an issue, and human rights violation.

UN Women and UNFPA are providing support to the Ministry of Justice in finalizing the emergency protocol for the DV case management. At the same time UN Women and UNFPA will provide with essential items, clothes and bed linen to the emergency shelter established by the Ministry of Health, to receive the DV survivors during the quarantine period, prior to delegating to the regular shelters.

Asylum Seekers, refugees and migrants

The borders remain closed. The border police reported that no new arrivals entered in Kosovo. Currently, 83 asylum-seekers are accommodated in the Magure/Magura asylum centre, 88 in Vranidoll/Vranidol and 22 in Tauk Bahce. UNHCR contractor has started the works on installing internet in the asylum centre in Vranidoll/Vranidol, which will enable full access to virtual services and activities for all the actors.

Internally Displaced Persons and Voluntary Returnees

UNHCR and CSO partners Advancing Together and Forum for Development and Multi-ethnic Collaboration are continuing with advocacy for inclusion of internally displaced persons (IDPs) and voluntary returnees in the ongoing assistance programmes of different humanitarian stakeholders.
UNHCR conducted needs assessment for the most vulnerable categories of Persons of Concern and identified that the current utmost need is for food and hygienic items. The Persons of Concern are unable to secure these goods during this period. UNHCR assisted 66 families/266 individuals voluntary minority returnees with provision of one-month basic food items and hygienic kits. UNHCR will additionally assist 870 internally displaced persons (IDPs) in Collective Shelters. This assistance was possible from UNHCR’s own funds identified through reprioritisation of activities.

**Assistance to vulnerable families**

UNICEF conducted a rapid beneficiary assessment through telephone interviews with 204 randomly selected beneficiary families. 97 percent of the families valued the assistance and asked for continuation of support. Since the COVID outbreak, UNICEF and partners completed distribution of 12,000 family hygiene kits to an estimated 72,000 people in 30 municipalities. For more information on rapid beneficiary assessment report please see the link in UNICEF Kosovo Programme web-site [https://uni.cf/2Vw0aDu](https://uni.cf/2Vw0aDu)

On 22 April, UNICEF distributed 238 family hygiene kits to the families with children with disabilities whereas with the support of its partner Kosovo Association for Children Without Parents, 51 family hygiene kits were delivered to foster care families.

**Innovation**

UNDP is launching a crowdfunding campaign this Thursday to raise funds to purchase testing kits for the Molecular Microbiology Laboratory at National Institute for Public Health to detect COVID-19. The campaign, titled “Close to Heart” is implemented in cooperation with KosovaIdeas and Bonevet, New Moment New Ideas, and supported by WHO. The campaign aims to mobilize individuals and companies both in Kosovo and Diaspora.

**UN appeals and global initiatives to respond to COVID-19 Pandemic**

To 22 April, UN Special Rapporteur on extreme poverty and human rights Philip Alston, stated: “Despite often far-reaching policy reversals and huge financial support packages, the most vulnerable have been short-changed or excluded.” He further called all governments: “…for deep structural reforms that will protect populations as a whole and will build resilience in the face of an uncertain future.”

The global broadcast “One World: Together At Home” took place on 19 April as a symbol of global unity and solidarity in fighting COVID-19. This Global Citizen 4) digital movement paid tribute to frontline healthcare workers and the WHO. The event, which was curated by Lady Gaga with participated by long list of other stars, celebrities and experts, including the UN SG, was able to fundraise nearly $128 M (www.globalcitizen.org/en/connect/togetherathome/)

On April 11 the UN SG sent a public message to mark Easter, Passover and Ramadan: Renewing Faith in our Common Humanity in the Face of the COVID-19 Pandemic, calling on religious leaders for action to defeat this virus – “…with cooperation, solidarity, and faith in our common humanity”. For full message please see – [https://bit.ly/2S1iySq](https://bit.ly/2S1iySq)

On 6 April, the UN SG launched an appeal “for peace in homes around the world” and to world leaders to reinforce efforts to combat and prevent gender-based violence which is increasing globally as a result of COVID-19. Currently, 145 countries are supporting the appeal.


4) Global Citizen is a global movement established in 2008 primarily with the goal to tackle MDG1, and after 2015 to achieve SDG1 by 2030.
The UN SG launched on 25 March a 2 billion USD global humanitarian response plan to fund the fight against COVID-19 in the world’s poorest countries. Properly funded, it will save lives and arm humanitarian agencies and NGOs with laboratory supplies for testing, and with medical equipment to treat the sick while protecting health care workers. Already an estimated 1 billion USD have been committed by UN member states.

GIS representation of confirmed COVID19 cases in Kosovo

Developed by UNMIK JARU
For more information, visit or contact UN Kosovo Team (15 Agencies and the Coordination Office)

Web: www.unkt.org  
Facebook: https://www.facebook.com/UNKosovoTeam  
Twitter: https://twitter.com/UNKosovoTeam  
Instagram: https://www.instagram.com/unkosovoteam/

UN Development Coordinator Ulrika Richardson  
Twitter: https://twitter.com/UNKT_DC

UNDP  
Website: https://www.ks.undp.org/content/kosovo/en/home.html  
Facebook: https://www.facebook.com/UNDP.Kosovo  
Twitter: https://twitter.com/UNDP_Kosovo

UNICEF  
Website: https://www.unicef.org/kosovoprogramme/  
Facebook: https://www.facebook.com/UNICEFKosovoprogramme  
https://www.facebook.com/KosovoInnovations  
Twitter: https://twitter.com/UNICEFKosovo &  
https://twitter.com/kosinnovations  
Instagram: https://www.instagram.com/unicef_innovations_lab_kosovo/

UNWOMEN  
Facebook: https://www.facebook.com/unwomenkosovo/  
Twitter: https://twitter.com/unwomenkosovo

UNFPA  
Website: https://kosovo.unfpa.org/  
Facebook: https://www.facebook.com/unfpakosovo/  
Twitter: https://twitter.com/UnfpaKosovo

UNHCR  
Facebook: https://www.facebook.com/unhcr.kosovo/  
Twitter: https://www.twitter.com/Refugees  
Instagram: https://instagram.com/refugees?igshid=6sgykcvdqww

WHO  
Facebook: https://www.facebook.com/WHOEurope  
Twitter: https://twitter.com/who_europe

Kosovo authorities

Ministry of Health:  
Website: http://msh.rks-gov.net/  
Facebook: https://www.facebook.com/Ministria-e-Shëndetësisë-597689407055317

Institute of Public Health:  
Website: www.niph-rks.org/  
Facebook: https://www.facebook.com/Institutii KosovesperAdministrarePUBLike
WHO, UNICEF and UNDP partnered with WhatsApp with the aim is to get real time health information to billions around the world on COVID-19: The WhatsApp Corona-virus Information Hub provides simple, actionable guidance for health workers, educators, community leaders, nonprofits, local governments and local businesses and offers general tips and resources to reduce the spread of rumors and connect with accurate health information: [https://www.whatsapp.com/coronavirus](https://www.whatsapp.com/coronavirus)

Or join WHO's Health Alert on WhatsApp:

For Arabic send "ابحثي" to +41 22 501 70 23 on WhatsApp wa.me/41225017023?text=ابحثي

For French send "salut" to +41 22 501 72 98 on WhatsApp wa.me/41225017298?text=salut

For Spanish send "hola" to +41 22 501 76 90 on WhatsApp wa.me/41225017690?text=hola

For English send "hi" to +41 79 893 18 92 on WhatsApp wa.me/41798931892?text=hi

Contact: Shpend Qamili, Communications Officer, UNDCO shpend.qamili@un.org

From 1 April 2020 Viber chatbot on COVID-19 is also available in English, Arabic and Russian [https://viber.com/coronavirusinfo](https://viber.com/coronavirusinfo) Information provided is sourced or verified by WHO.

To stay up to date with the latest information, please visit:

- **WHO**: [https://tinyurl.com/yx6vexyp](https://tinyurl.com/yx6vexyp)
- Latest news on the UNs’ response: [https://tinyurl.com/sf5ggwe](https://tinyurl.com/sf5ggwe)
- **WHO guidance for countries**: [https://tinyurl.com/sz5zrl9](https://tinyurl.com/sz5zrl9)
- Coronavirus (COVID-19) Situation: [https://tinyurl.com/tpr4rzc](https://tinyurl.com/tpr4rzc)